SSOE SERVICE PORTAL – SERVICE REQUEST

SOFTWARE INSTALLATION ON SSOE COMPUTERS

(FOR SOFTWARE NOT LISTED IN ACT LIST/ COMPATIBLE SOFTWARE TO BE INSTALLED IN MORE THAN 10 SSOE COMPUTERS)

(School Ad hoc Desktop Management Service Request)

This service request is used for either of the following requests

- **Installation of software that is not listed in the ACT list of compatible software<u>OR</u>**
- **Installation of compatible software for more than 10 SSOE computers per school**

The list of compatible software and version is available at:

1. "SSOE ACT Results for MOE HQ Applications/Software":
http://intranet.moe.gov.sg/itb/soeschool/ACT_Update_on_MOE_HQ_Apps.pdf

2. "SSOE ACT Results for School Purchased Software"
http://intranet.moe.gov.sg/itb/soeschool/ACT_Update_on_School_Purchased_Software.pdf

Please complete and attach this form when you raise the Service Request in the SSOE Service Portal.

SOFTWARE INFORMATION	
SOFTWARE TITLE	**CCA Allocation System (CAS)**
SOFTWARE VERSION	**1.00a**
SOFTWARE URL	**http://www.rjcat.com**
LICENSE TYPE	**Site License (Please indicate installation limit below)** **No Limit**
PURPOSE	**To allocate CCA to students based on their choices and preference and in accordance to the paremeters set by school**
DEPLOYMENT INFORMATION	
TARGETED HOSTNAME USER IDS/GROUPS	All Staff/Admin Computers For all Teachers only *Please request the TA to export the Hostname and/or User IDs from the Active Directory to fill up this portion*
PLEASE FILL UP THE REMAINING SECTIONS FOR INSTALLATION OF NEW SOFTWARE ONLY	
SYSTEM REQUIREMENTS(COPY AND PASTE FROM THE SOFTWARE DEVELOPER'S WEBSITE)	
PROCESSOR	**Pentium 4 and above**
OPERATING SYSTEM	**Windows XP, Windows Vista, Windows 7**

RAM	**2MB and above**
HARD DISK SPACE	**0.5 GB**
OTHERS	Click here to enter text.
VENDOR INFORMATION (FILL UP IF THE SOFTWARE IS PURCHASED FROM A VENDOR)	
COMPANY NAME	RJCAT CONSULTANCY
CONTACT PERSON	Jonathan Yeo
TELEPHONE	63883904
ADDRESS	14 Robinsons Road #13-00 Singapore 048545
REMARKS	**Application Resides in Local PC. No installation on Network required**